

Rural Water Supply Network



Complete Responses: 324 in English, French and Spanish; 680 partial or complete responses (7% of RWSN membership)

Member Survey 2017: feedback on the network

Could you give an example of how RWSN has helped you to improve your professionalism?

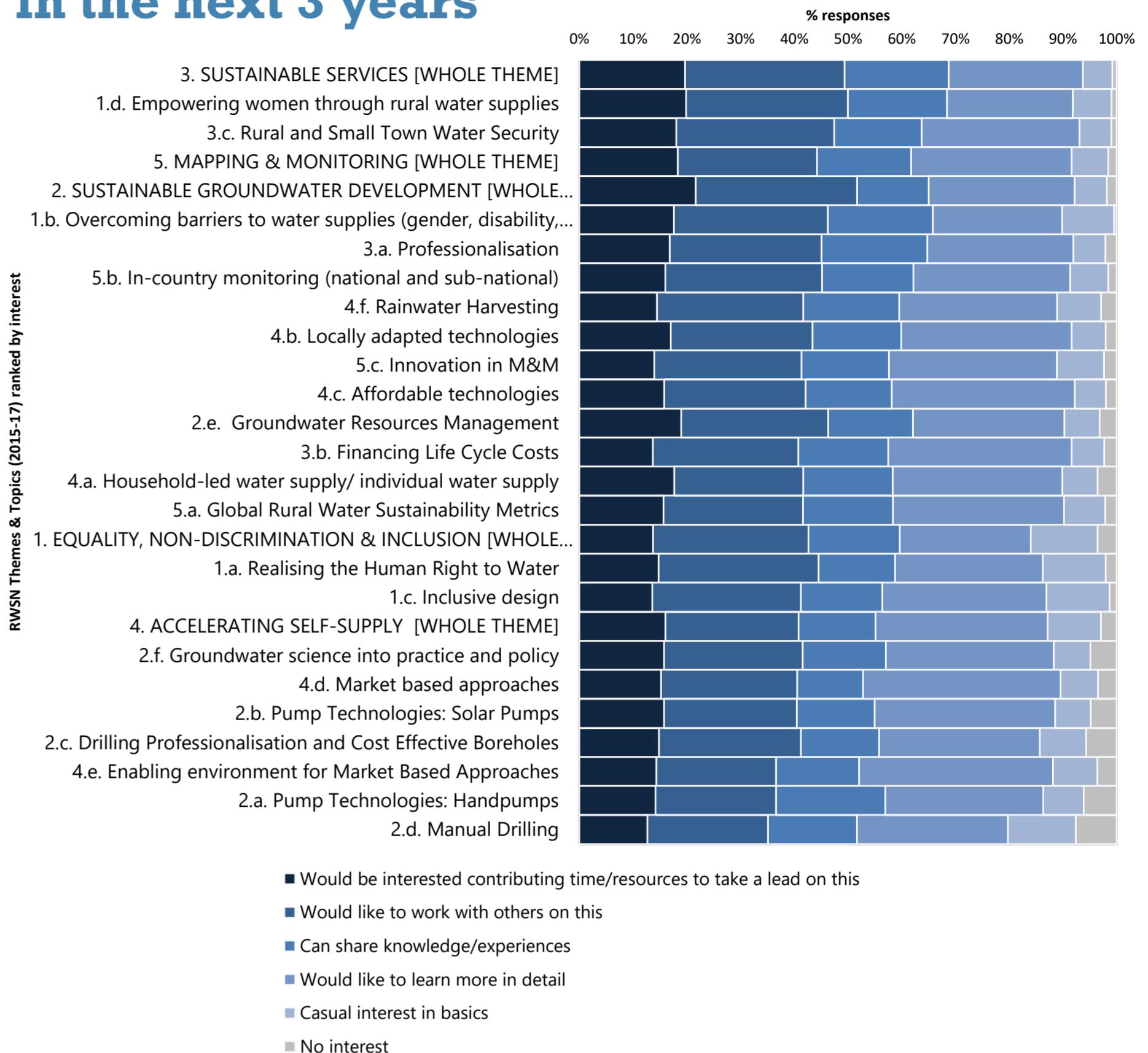
"The process of review of the paper which our organisation presented to the RWSN conference in Abidjan in 2016 was very useful for capacity building", *anon. Trocaire*

"I found the information on Self-supply very helpful and helped in my better understanding of this concept and how it can help me champion this in my country."
- *anon. Zambia*

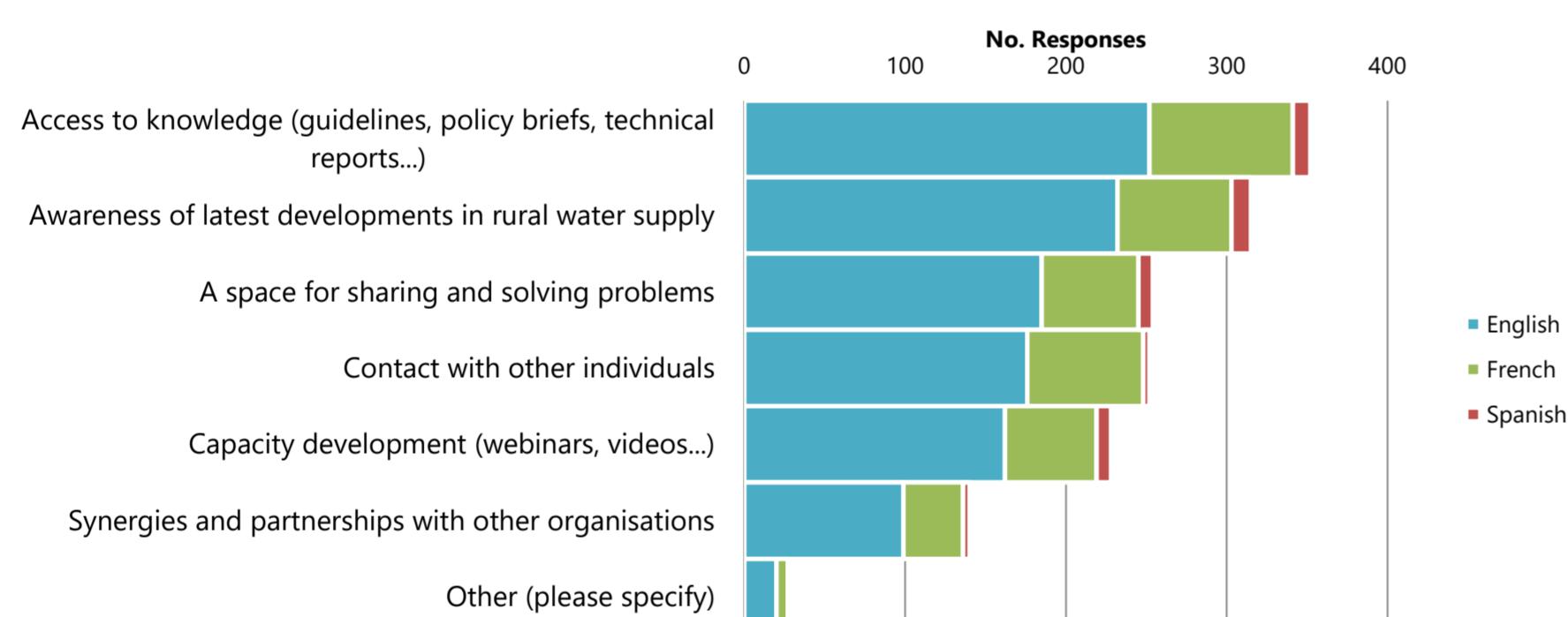
"As a woman in water, I have gained knowledge and networking base to share my ideas as well as critique and implement other partners ideas"
- *anon. Kenya*

"I was able to create a small borehole company with the support of RWSN members"
anon. Senegal

Topics & Themes that you are interested in or committed to developing through RWSN in the next 3 years

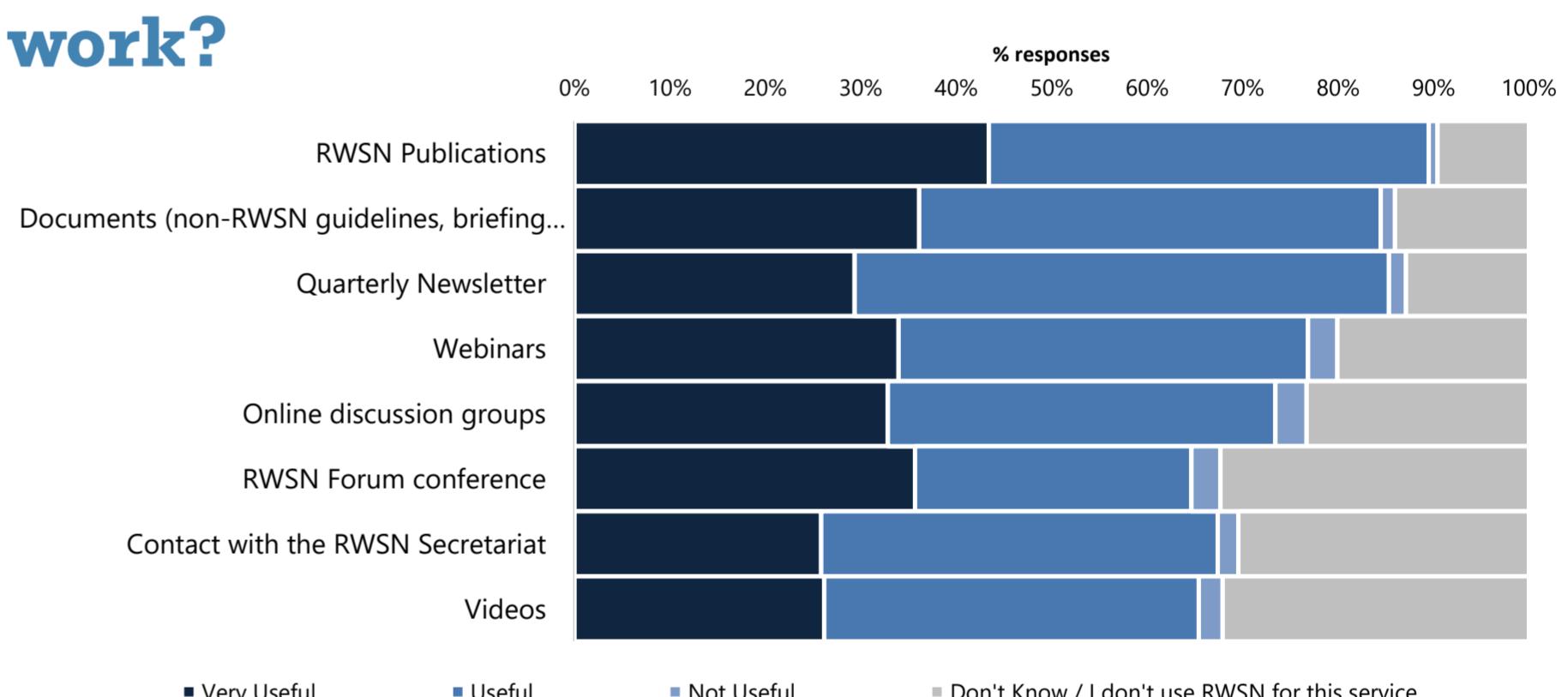


What do you see as the unique added value of RWSN?



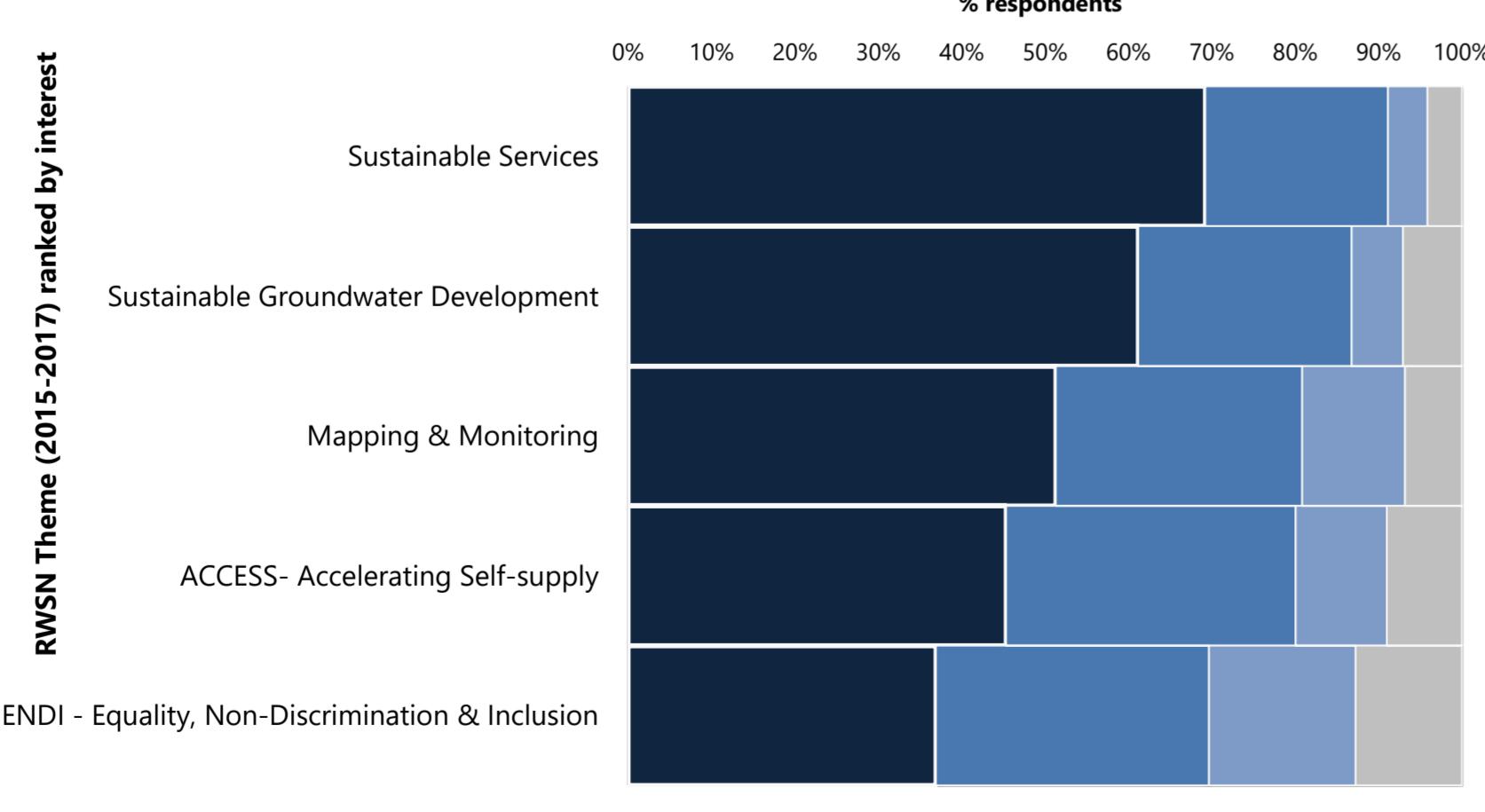
Not much change from previous surveys: access to knowledge and information remains the most important aspect of membership, followed by problem-solving.

How would rate the following RWSN services in terms of usefulness to your work?



Not much change from previous surveys, except that members seem to rate the DGroups slightly more favourably. Publications remain the most valued RWSN service.

Over the last 3 years: which of the five Themes have you followed through RWSN?



Do you have any suggestions on how RWSN could improve access professionals in remote areas, or those working at sub-national levels with difficult internet access?

Suggestions can be categorised as:

- User-friendly use of ICT but also making printed material available when feasible
- Having more local, national or regional focal points and events
- Getting members to connect at the local level (e.g. through online community or by mapping them)
- Links with local universities
- Targeted communications channels (e.g. dissemination plan with RWSN member organisations/ partners)

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Member Survey 2017: about our members

What would you say is the main problem that you are currently facing, in relation to rural water supply?

"A reliable supply chain of spare parts."
- anon., Central African Republic

"In the rural areas of Pakistan there is a big problem due to the lack of provision of safe freshwater. The drinking water is contaminated and saline."
- anon., Pakistan

"Inadequate monitoring; inadequate governance of rural water supply projects; functionality, and operation and maintenance issues."
- anon., Tanzania

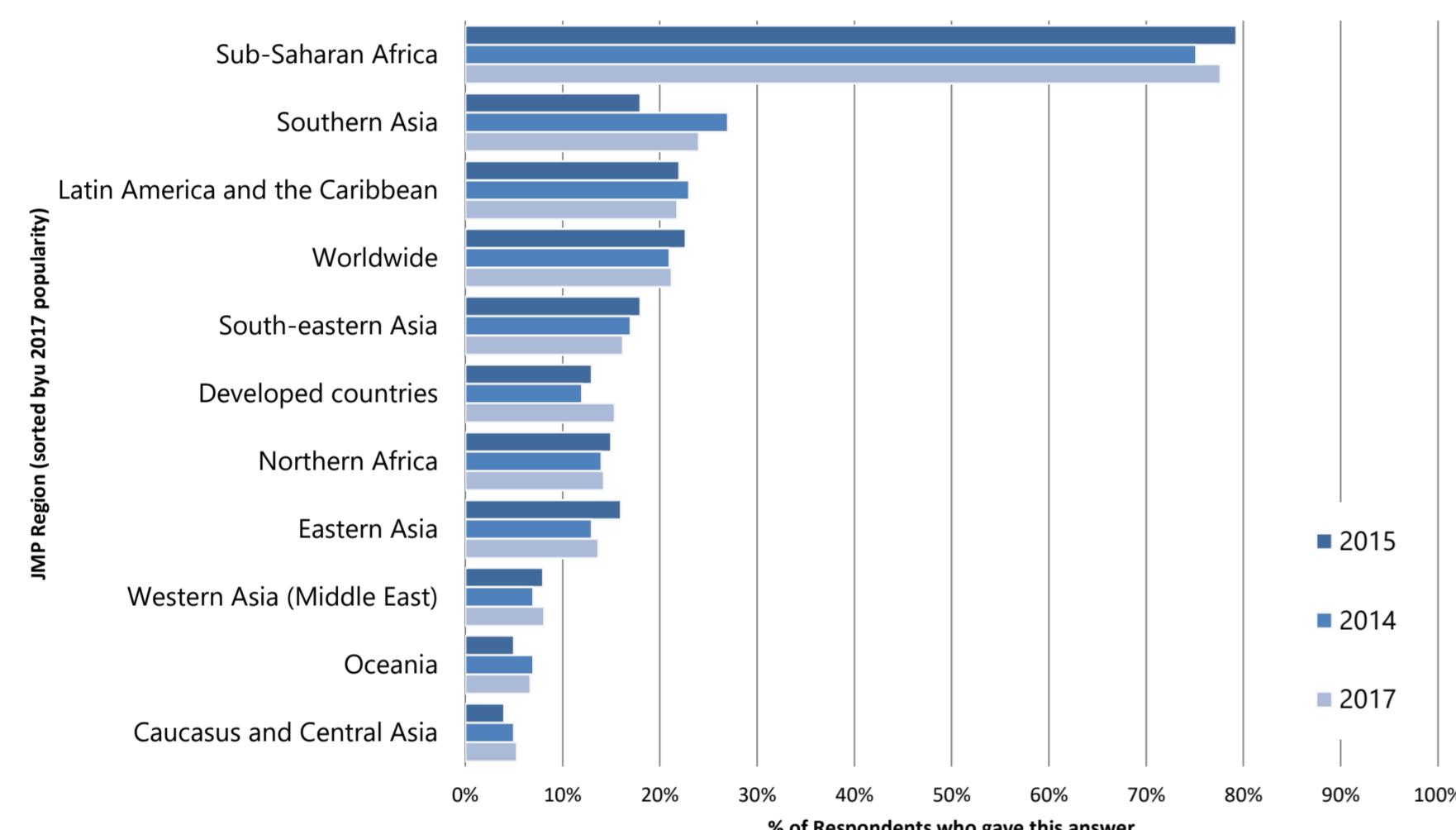
"Water scarcity and overabstraction."
- anon., Lebanon



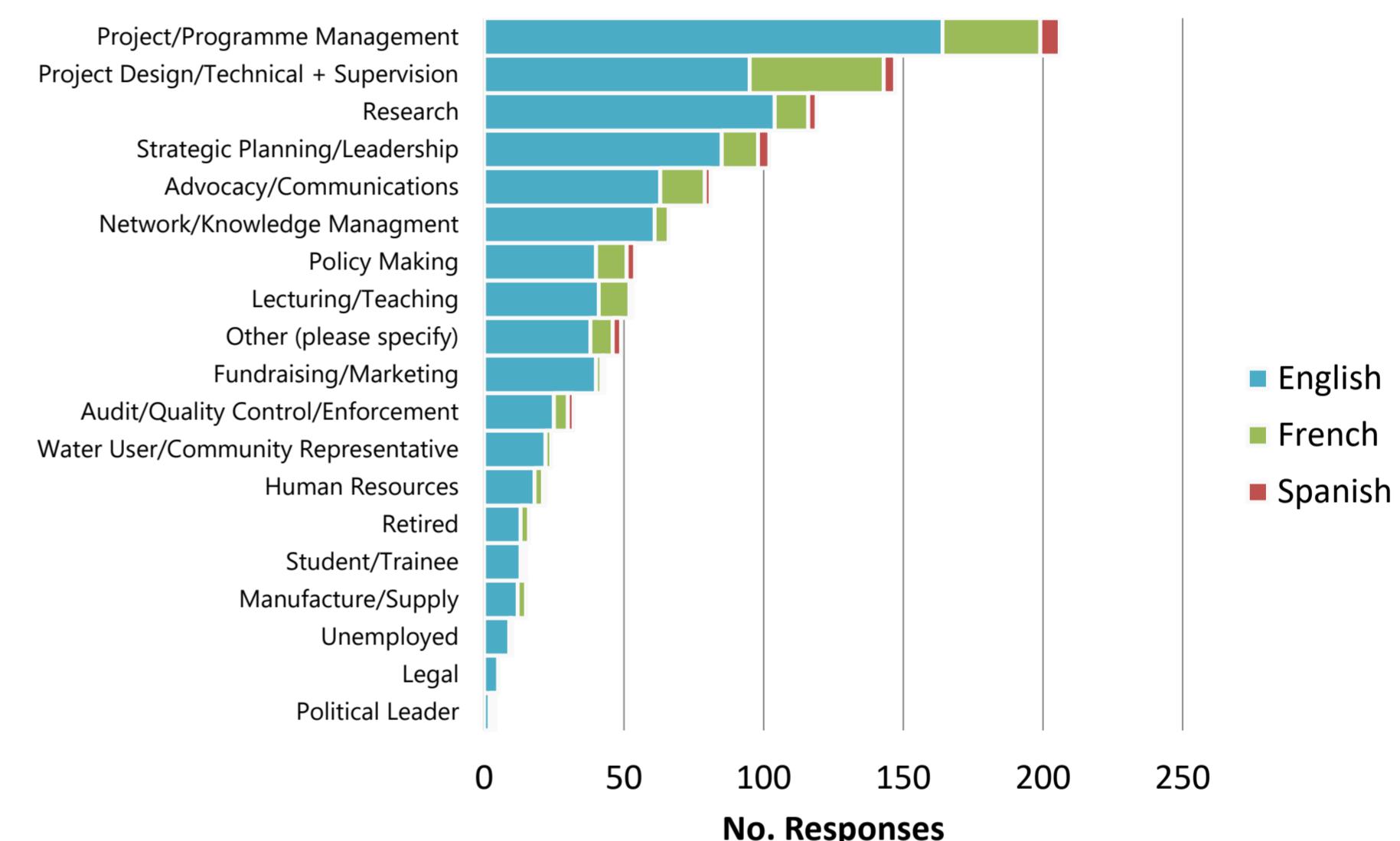
Wordcloud based on the frequency of words in members response in 2015 (below) and 2017 (left). It is striking how similar the issues faced by rural water practitioners, with sustainability of services recurring the most.



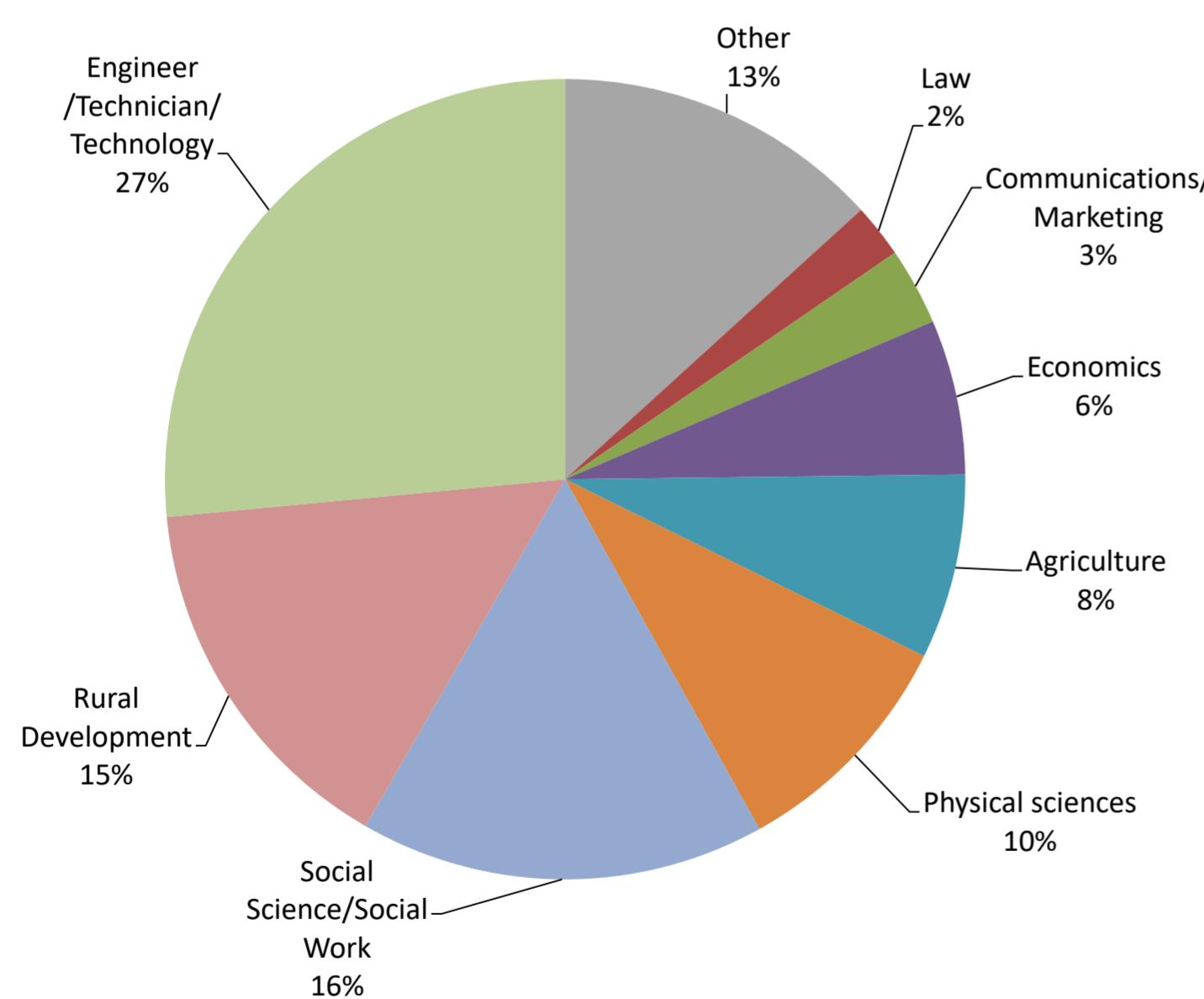
Regions of the world where you have the most interest in rural water supply



What is your main professional role?



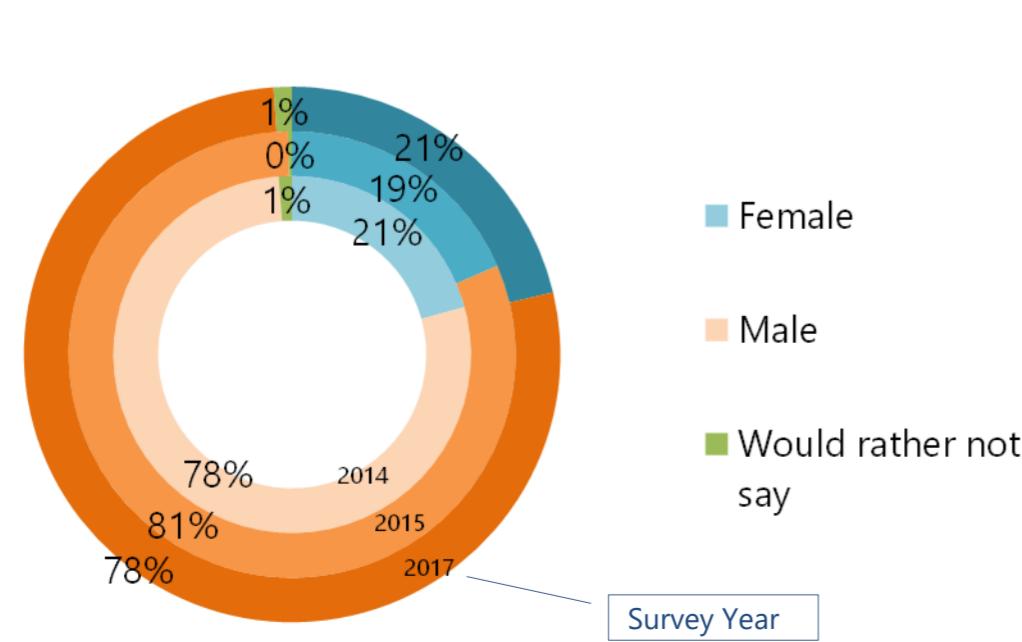
What is your professional background?



Where are you based?



Are you male or female?



Is the organisation you work for (if any) a RWSN member organisation?

